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Refund Policy & LLC/LTD Formations Policy

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Refund Policy

PlanKori is committed to providing high-quality services. However, due to the nature of digital services, refunds are only available under specific conditions outlined below:

1. General Refund Policy

- 1.1 Refunds are only applicable if PlanKori fails to deliver the agreed-upon service as described at the time of purchase.
- 1.2 No refunds will be issued once work has commenced, unless otherwise stated in a specific service agreement.
- 1.3 If a service is delayed due to incomplete or incorrect information provided by the client, refunds will not be issued.
- 1.4 Refund requests must be submitted within 7 days of service completion.
- 1.5 Approved refunds will be processed within 10 business days using the original payment method.

2. Payment Method Formation Refunds (Stripe, PayPal, Wise, etc.)

- 2.1 Refunds will not be provided if the account application is rejected by the respective payment provider (e.g., Stripe, PayPal, Wise), as PlanKori only facilitates the process and has no control over approval decisions.
- 2.2 If an application is incorrectly submitted due to PlanKori's error, we will attempt to correct it or offer a partial refund.

3. Web Development, SEO, Graphic Design, and Video Editing Refunds

- 3.1 No refunds will be issued for completed or partially completed projects.
- 3.2 If a project is canceled before work has begun, a 50% refund may be issued, deducting administrative fees.
- 3.3 Dissatisfaction with the final project does not qualify for a refund; revisions can be requested as per the service agreement.

4. Web Server Solutions Refunds

- 4.1 Refunds are not available for server setup, maintenance, or troubleshooting services once performed.
- 4.2 If a technical issue arises due to PlanKori's error, we will resolve it at no extra cost.

5. Company Formation (LLC/LTD) Refund Policy

- 5.1 Refunds are not available once the company registration process has been initiated.
- 5.2 If the application is rejected due to an error on PlanKori's part, we will correct it at no additional charge.
- 5.3 If a client voluntarily cancels the company formation process after submission, no refund will be provided.
- 5.4 Government fees, legal fees, and third-party charges are non-refundable.





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LLC/LTD Formations Policy

1. Scope of Service

1.1 PlanKori assists with the formation of Limited Liability Companies (LLC) in the USA and Private Limited Companies (Ltd) in the UK.

1.2 Our service includes business registration, document preparation, and submission to the relevant government authorities.

1.3 We provide guidance on compliance requirements, but ongoing business operations and legal responsibilities remain with the client.

2. Client Responsibilities

2.1 Clients must provide accurate information and required documents for company registration.

2.2 Clients are responsible for compliance with local laws, including tax filing and regulatory obligations.

2.3 Any misrepresentation or fraudulent activities will result in service termination without refund.

3. Processing Time

3.1 The processing time for LLC/LTD formation varies by jurisdiction and government processing speed. Estimated timelines will be provided upon request.

3.2 Delays due to government processing or client-provided incorrect information are not the responsibility of PlanKori.

4. Registered Address & Compliance

4.1 If a registered business address is required, the client is responsible for providing or renting a valid address.

4.2 Compliance filings (e.g., annual reports, tax filings) are the client's responsibility unless additional services are purchased.

5. No Guarantees on Approval

5.1 PlanKori cannot guarantee approval of company formation applications by regulatory bodies.

5.2 If a formation request is denied, we will assist in resolving the issue where possible but will not provide refunds.

For any questions regarding this policy, please contact us

